



IOTA
Intra-European Organisation
of Tax Administrations



National Tax and
Customs Administration

EMPOWERING TAXPAYERS THROUGH TECHNOLOGY DRIVEN SERVICES AND EDUCATION

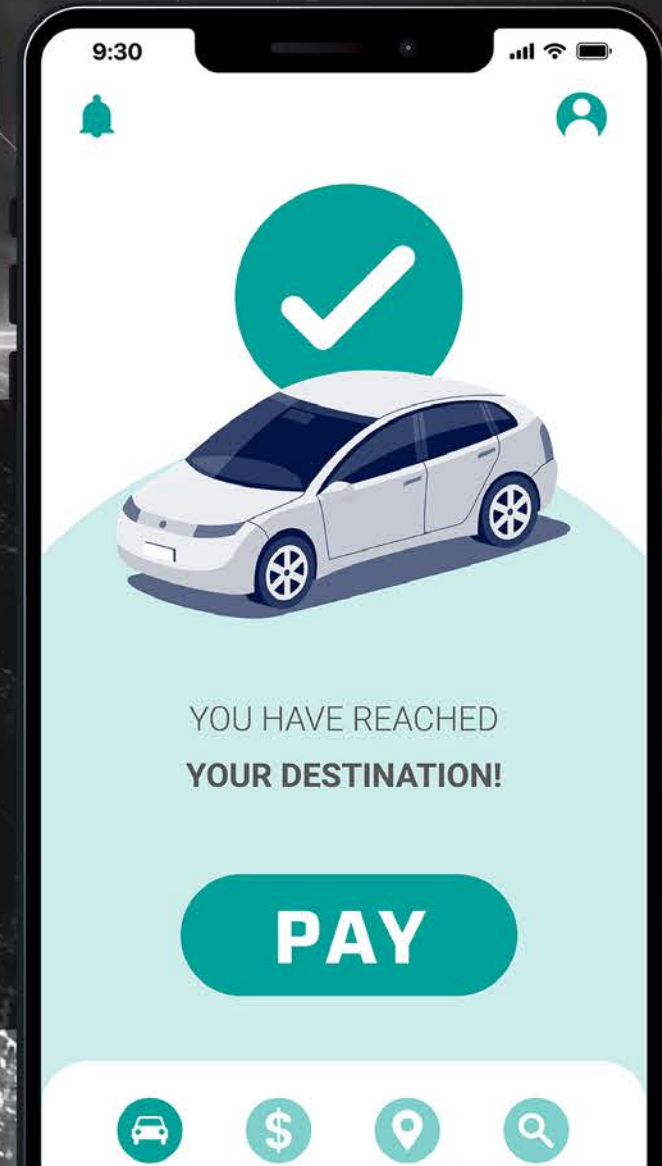
FERENC VÁGUJHELYI
Commissioner of the NTCA, Hungary

„EMPOWERING“ THE TAXPAYER

Every transaction leaves a **digital footprint**.

In the digital economy,
taxpayers **cannot hide** their financial trails,
tax authorities are facing **new challenges**.

How can taxpayers
be guided through the transformations?



e-FILING

THE EVOLUTION OF TAX DATA COLLECTION

Data is the currency of the future.

NTCA has been offering an **electronic tax return system** since 2003, the use of which is now mandatory for all **economic entities**.

More **modern** data collection methods, more **efficient** tax administration, **empowered** taxpayer.



e-FILING

ENSURING LEGALLY BINDING TAX RETURNS THROUGH DIGITAL IDENTIFICATION

Digital **identification** and data **authentication** are the most critical aspects.

PKI: **considerable** administrative burden, **short** validity period, **specialized** hardware, digital **literacy** required.

Digital Identity Wallet (EU-DIW)! It is similar to the wallet application of the **blockchain system**. It is a simpler authentication environment.



ASSISTING TAXPAYERS IN UPHOLDING BUSINESS DATA INTEGRITY



The data of **multiple taxpayers** can be analyzed at the same time, ensuring the **integrity** across an entire business process.



Online Invoice Reporting System:
details of **issued** invoices.
VAT declaration: details of **received** invoices.



"Orphaned" account:
we call both parties for **identification** and for **correction**.
(to be implemented)

ePAYROLL

(EMAP: EVENT-BASED REPORTING PLATFORM)
LEVERAGING BLOCKCHAIN FOR ENHANCED
DATA INTEGRITY AND TRANSPARENCY

Ministry of Finance: can the **monthly employment** data reporting system be renewed?

Help: **blockchain** system or **DLT**.

Authentic data can be stored for an **unlimited period** of time. The employee can **access** and **check** his/her own data.

Immutability! It's not just technology!



e-PAYMENT

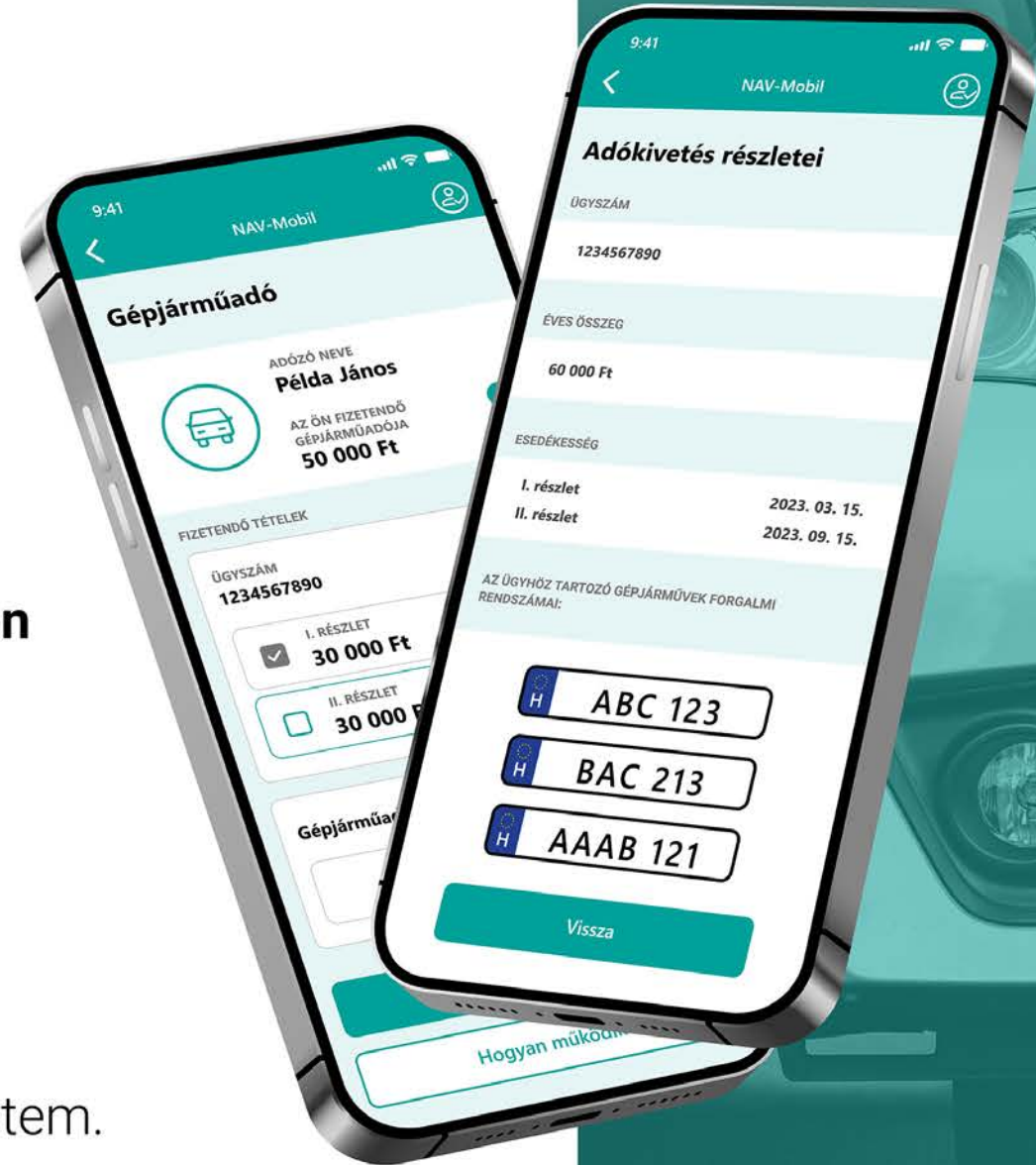
SIMPLIFYING COMPLIANCE THROUGH USER-FRIENDLY SOLUTIONS

Just one touch! 2022: a **mobile application** where customers can pay **vehicle tax**.

Many hundreds of thousands of users across **iOS** and **Android** platforms.

We can **empower** taxpayers to comply without complicated explanations.

A more **inclusive** and **efficient** tax ecosystem.



CUSTOMER INFORMATION

FROM ONE-SIZE-FITS-ALL
TO TAILORED COMMUNICATION

130 pages guide? A **nightmare** for individual taxpayers and SMBs!

Two-way communication, to select the **proper solution**: a link to the **customized e-service**.

User-centric tax system.



CONCLUSION

EMPOWERING TAXPAYERS THROUGH CONTEXT-DRIVEN SOLUTIONS



Taxpayer empowerment:
the art of recognizing a **life or business
situation** and creating customized,
simple methods.





THANK YOU!



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