



BUILDING A GROWTH-FRIENDLY TAX ENVIRONMENT

The Eighth Theme Day Event

6 November 2024



BUILDING A GROWTH-FRIENDLY TAX ENVIRONMENT

Taxpayer Portal

One of the latest online platforms of NTCA

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CONTENTS

- 01 / History and introduction
- 02 / Expectations, goals
- 03 / Links to other online platforms
- 04 / Provided services
- 05 / Education



Part 01

History and introduction



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NTCA Taxpayer Portal - History



- Predecessor: eBEV Portal
 - provided the query of data in the form of services launched from the menu system
 - renewal, transformation of the platform was timely
 - expansion with modern services was due
 - the change of the name of the platform was also needed



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NTCA Taxpayer Portal - Introduction

NAV **ÜPO**

NTCA TAXPAYER PORTAL

ADMINISTRATION OF TAX MATTERS
COMFORTABLY

- Taxpayer Portal of the National Tax and Customs Administration (NTCA) was introduced in June 2022
- Its title refers to the electronic serving of the taxpayers and this reflects the best on the real content and purpose of the interface
- Motto: „*Providing a more modern and efficient public service to the citizens*”
- Provides easier access to data, ensures a quicker administration
- Currently both eBEV and Taxpayer Portal are in operation, but only the latter is being developed



Part 02

Expectations, goals



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NTCA Taxpayer Portal – Expectations, goals

From an IT perspective

- Platform **optimized for mobile devices**
- Applicable on the most frequently used operating systems and browsers
- The **accessible use** of the platform is realized in order to meet the preferences of the disabled people





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NTCA Taxpayer Portal – Expectations, goals

In terms of content

- All the previously introduced services at eBEV Portal shall be available at Taxpayer Portal
- Online visualization of high-priority data without making queries, right after identification
- **New services** were introduced, such as
 - query of forms and documents,
 - data regarding health services contributions,
 - making appointments to the personal customer services

My Data



DR. BÁLINT DÁNIEL

Natural Person

Tax ID Number:

8429461256

Tax Number:

78942222-1-51

[More Information](#)

Tax Account

BALANCE

-71 663 Ft overpayment

PAYMENTS AND TRANSFERS AWAITING ENTERING IN
THE ACCOUNTS

0 Ft

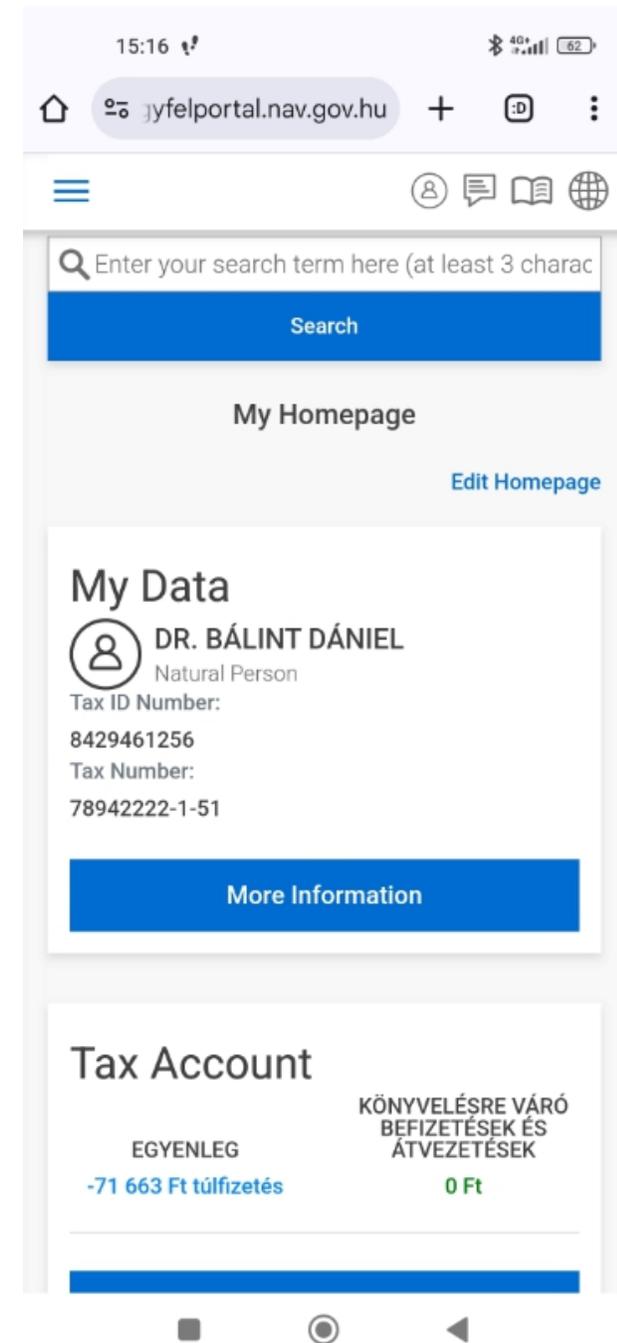
[More Information](#)



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NTCA Taxpayer Portal - Advantages

- Manageable and easy to handle
- **Uniformized appearance, integrated look** (blue and white colors dominate, as it is required in the online platforms of the public administration)
- **Full range of services from one interface**
- The **starting page may be personalized** by the user
- **New data query formats** besides pdf, results in certified pdf format





Part 03

Links to other online platforms



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NTCA Taxpayer Portal

Links to other online platforms

- The platform contains a link on the starting page and in several menu items to the other relevant online platforms of NTCA, such as:
 - eSZJA Portal (ePIT Portal),
 - ONYA (Online Form Completion Application),
 - eÁFA Portal (eVAT Portal)
 - NTCA Homepage

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Online Applications



NTCA Homepage



ONYA, Online Form Filling Application

eSZJA

ePIT Portal

eÁFA

eVAT Portal

online
számla

Online Account



EKÁER, Electronic Road Traffic Control System



EÁF, Electronic Auction Interface



Payment (EFER Home Bank, VPOS)



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NTCA Taxpayer Portal

Links to other online platforms

- After navigation there is **no need for a new identification**, as the data of the user's profile is restored by the program
- ONYA main functions:
 - Submission of tax returns, declarations
 - Allocation of overpayment

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Online Applications



NTCA Homepage



ONYA, Online Form Filling Application

eSZJA

ePIT Portal

eÁFA

eVAT Portal

online
számla

Online Account



EKÁER, Electronic Road Traffic Control System



EÁF, Electronic Auction Interface



Payment (EFER Home Bank, VPOS)



Part 04

Provided services

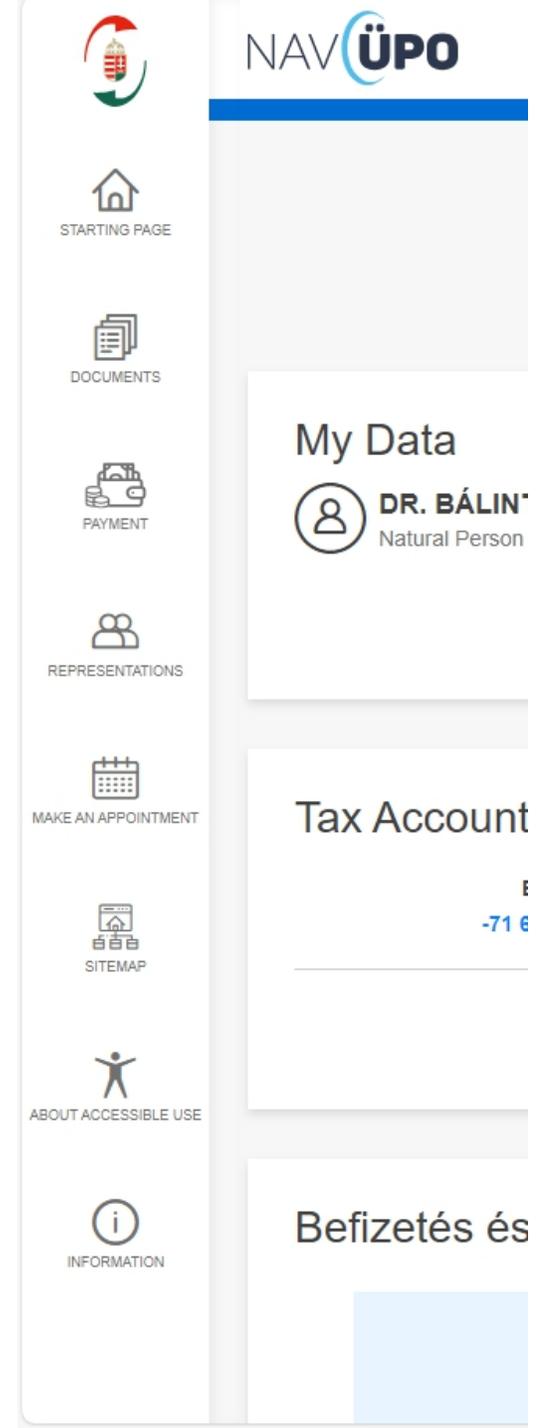


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NTCA Taxpayer Portal

Services

- **Documents** - it is possible to initiate queries about the forms submitted by the taxpayer, and the documents delivered by NTCA to the taxpayer
- **Payment - Electronic Payment and Settlement System (EFER)** is directly within reach in case of debts, or if the taxpayer just intends to realize an inpayment
- **Representations** - The taxpayers represented by the user can be listed on the platform, and the user can choose the needed profile, and users can also manage the proxies representing them
- **Making an appointment** – If users wish to attend a personal customer service, they can make an appointment and check the availability
- **Sitemap function** - it shows the available functions of the platform for the identified taxpayer





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NTCA Taxpayer Portal

Starting page widgets

- My data
- Tax Account
- Payments
- Missing tax returns
- Tax Calendar
- Request Contribution Data
- Link to other online applications
- Query of other enforceable public debts
- Timeline
- Request Employment Reporting

The screenshot shows the NAV ÜPO (Hungarian Tax Authority) taxpayer portal. The user is logged in as DR. BÁLINT DÁNIEL. The page features a search bar at the top right and a sidebar on the left with navigation icons for Starting Page, Documents, Payment, Representations, Make an Appointment, Sitemap, and About Accessible Use. The main content area is titled 'My Homepage' and contains several widgets:

- My Data:** Displays the user's name (DR. BÁLINT DÁNIEL, Natural Person), Tax ID Number (8429461256), and Tax Number (78942222-1-51). A 'More Information' button is present.
- Tax Account:** Shows 'EGYENLEG -71 663 Ft túlfizetés' (Final payment -71,663 Ft overpayment) and 'KÖNYVELÉSRE VÁRÓ BEFIZETÉSEK ÉS ÁTVÉZETÉSEK 0 Ft' (Tax returns due for payment and transfers 0 Ft). A 'More Information' button is present.
- Request Employment Reporting:** A widget with a 'More information' button.
- Tax Warehouse Stock:** A widget with a 'More information' button.
- Excise Guarantee Free Funds:** A widget at the bottom.



BUILDING A GROWTH-FRIENDLY TAX ENVIRONMENT

- STARTING PAGE
- DOCUMENTS
- PAYMENT
- REPRESENTATIONS
- MAKE AN APPOINTMENT
- SITE MAP
- ABOUT ACCESSIBLE USE
- INFORMATION

NAVÜPO

Logged-in user
DR. BÁLINT DÁNIEL

Enter your search term here (at least 3 characters)

Search

My Homepage

Edit Homepage

My Data

DR. BÁLINT DÁNIEL
Natural Person

Tax ID Number: 8429461256
Tax Number: 78942222-1-51

More Information

Request Employment Reporting

More information

Tax Account

EGYENLEG
-71 663 Ft túlfizetés

KÖNYVELÉSRE VÁRÓ BEFIZETÉSEK ÉS ÁTVEZETÉSEK
0 Ft

More Information

Tax Warehouse Stock

More information

Excise Guarantee Free Funds

More information

Befizetés és Megbízási csomagok



Befizetés



Megbízási csomagok

Missing returns

You currently have no missing returns.

More information

Tax Calendar

< 2024. October >



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
30	1	2	3	4	5	6



Part 05

Education



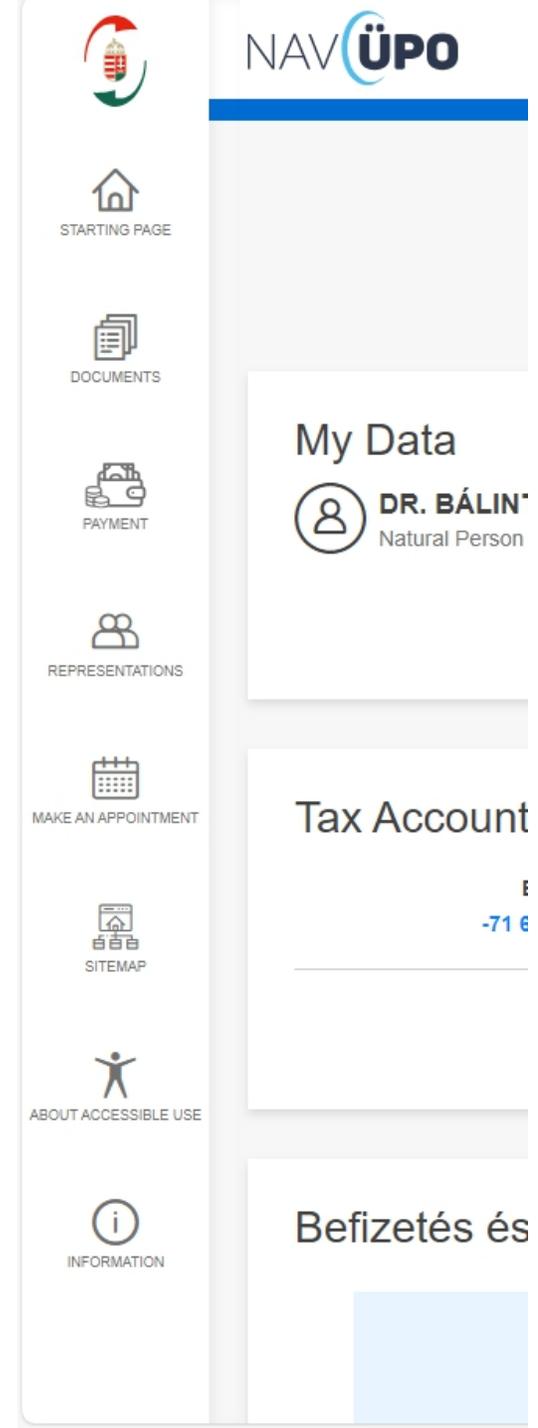
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NTCA Taxpayer Portal

Education

A short video about the use of Taxpayer Portal:

- [Taxpayer portal short video \(youtube.com\)](https://www.youtube.com/watch?v=...)





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THANK YOU FOR YOUR ATTENTION!